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RE: Suspected Refrigerant Contamination in Reefer Containers

Since the issue of the communication in middle of October relating to the compressor ruptures, Daikin have been conducting investigations to discover the root cause. However, at this moment, we only have information which has come from various sources and as yet this information does not contain any fact to specify the root cause.

As a result Daikin does not know if these incidents were due to contaminated refrigerant, miss operation by local engineer or something else. Daikin has never experienced any compressor rupture of refrigeration units to date.

According to one news source, "Refrigerant gas from Daikin unit is said to have spontaneously combusted when exposed to air". This is not correct. According to our re-confirmation, the combustion was not spontaneous. The refrigerant from a Daikin machine will never "spontaneously combust when exposed to air" as long as genuine R134a gas and the recommended lubricant oil is used.

For reference, Daikin have collected refrigerant from a "suspect" container and are analyzing to establish the actual content.

According to the communication the containers which had compressor ruptures have a history of being repaired in Vietnam. Daikin have issued lists of containers which have had warranty repairs in Vietnam to their respective customers. If any customer has not received a list you should contact your local Daikin sales or service staff.

Daikin will provide further updates by safety bulletin when information becomes available.

Yours Sincerely,
Syuehei Tsutsumi
Vice president Reefer Business
Daikin Refrigeration Division