



TO: Authorized Service Centers – Carrier Container Products

FROM: Michael Dormer
General Manager, Global Container Services
Container Products Group

RE: SAFETY UPDATE

DATE: October 27, 2011

In our continuing effort to share new information as it becomes available, Carrier wants to provide the following additional factual information to its service network:

- Since releasing the October 21 Safety Bulletin, it has come to our attention that there may be some confusion about who has experienced compressor ruptures linked to suspected contaminated refrigerants. It is important to note that compressor ruptures have occurred on various manufacturers' reefer machines.
- All four reefer machines that experienced compressor ruptures received refrigeration system service work in the Cat Lai port in Vietnam.
- Refrigeration system service work includes any work involving the refrigeration system. Examples include: adding refrigerant, repairing leaks, replacing a compressor, replacing a filter drier, etc.
- All reported reefer compressor ruptures have occurred during pre-trip inspection (PTI's), or while refrigeration system service work was being conducted. To date, we are not aware of any compressor ruptures occurring on reefers carrying cargo, either onboard a vessel or on land during transit.

We will continue to monitor the situation, and will share additional information as warranted.